



# **REGISTERING FOR MY HEALTH TOOLKIT**

**BLUECROSS BLUESHIELD OF  
SOUTH CAROLINA**

# To Access My Health Toolkit <https://www.southcarolinablues.com/>



SHOP PLANS

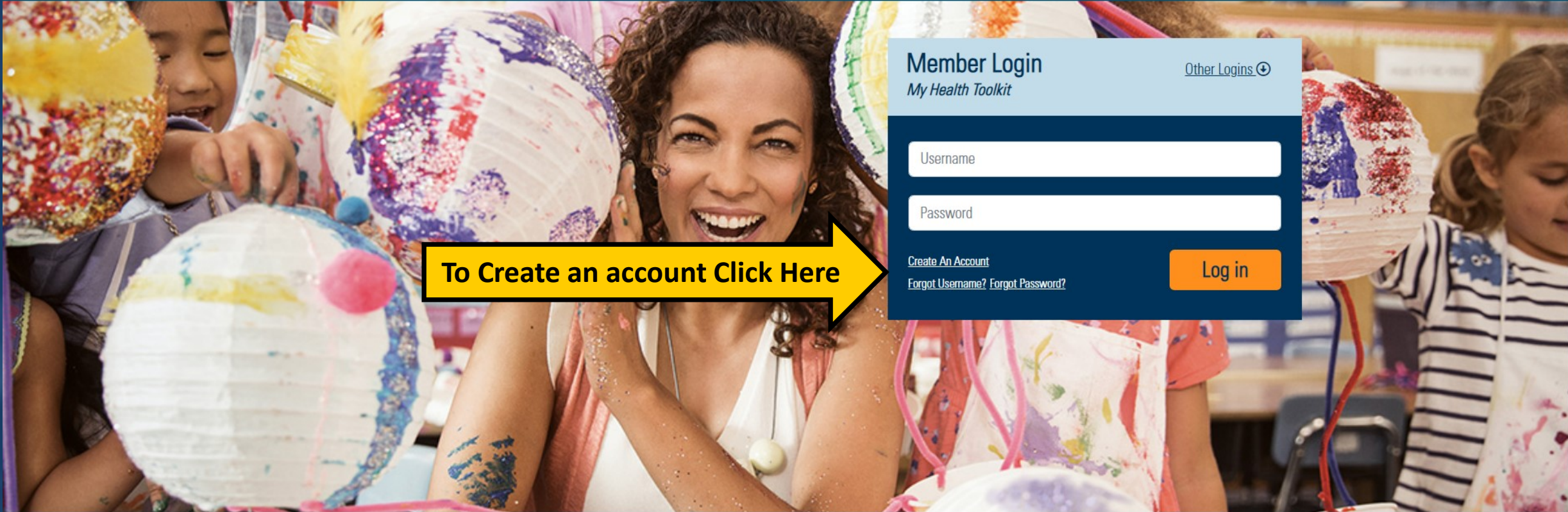
MEMBERS

PROVIDERS

EMPLOYERS

AGENTS

All ▾ Search... 🔍



## Member Login

*My Health Toolkit*

[Other Logins](#) ⌵

Username

Password

[Create An Account](#)

[Forgot Username?](#) [Forgot Password?](#)

Log in

To Create an account Click Here

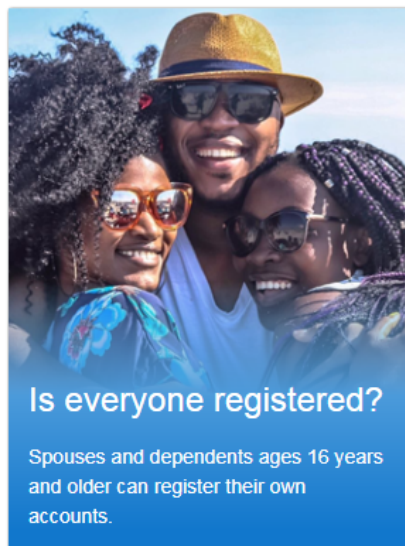
\*Required

**STEP 1:**

**ENTER THE MEMBER ID ON YOUR CARD OR THE SOCIAL SECURITY NUMBER OF THE SUBSCRIBER. THIS HELPS US LOCATE YOUR POLICY.**

**STEP 2:**

**ENTER YOUR DATE OF BIRTH. THIS TELLS US WHICH MEMBER OF THE HEALTH PLAN IS REGISTERING.**

**Tell Us Who You Are**

- 1 Enter the Member ID on your card or the Social Security Number of the subscriber. This helps us locate your policy.

**\*Choose One**

Member ID:

ABC123456789

or

Subscriber's Social Security Number:

123-45-6789

- 2 Enter your Date of Birth. This tells us which member of the health plan is registering.

**\* Your Date of Birth:**mm/dd/yyyy By clicking Continue, you agree to the [Website Usage Agreement](#).

Cancel

Continue

Need help? Check out these [Frequently Asked Questions](#).

Privacy &amp; Legal

Technical Support

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association

On a mobile device download the app at  
[www.myhealthoolkit.com](http://www.myhealthoolkit.com)

### My Health Toolkit® App

It's everything you love about My Health Toolkit® in an app. Download it today!



Click Here



Download on the  
**App Store**

Click Here



Download on  
**Google play**

**CLICK SIGN UP AFTER  
DOWNLOADING AND  
LAUNCHING THE APP.**

A screenshot of the "MY HEALTH TOOLKIT" login and sign-up interface. The background is dark blue. At the top, there are two logos: a white cross with a caduceus inside, and a white shield with a caduceus. To the right of these logos is the text "MY HEALTH TOOLKIT" in white, bold, sans-serif font. Below the logos, there are two input fields. The first is labeled "Username" and has a "Forgot Username" link to its right. The second is labeled "Password" and has a "Forgot Password" link to its right. Below the input fields are two buttons: a white "Log in" button and a white "Sign Up" button. At the bottom of the screen, there is a "Send Feedback" link with a speech bubble icon. Below that are links for "Privacy & Legal", "Contact Us", and "FAQ". At the very bottom, there is a copyright notice: "Copyright © 2020. All rights reserved." The entire screenshot is framed by a thin yellow border.

## Sign Up

Enter the Member ID on your card or the Social Security Number of the subscriber. This helps us locate your policy.

Member ID

Subscriber's SSN

Member ID

ABC123456789



Your Date of Birth

Month

Day

Year

MM

/

DD

/

YYYY

By clicking 'Continue', you agree to the [Usage Agreement](#).

Continue

Cancel

Need help? Check out these [Frequently Asked Questions](#).

## STEP 1:

ENTER THE MEMBER ID ON YOUR CARD OR THE SOCIAL SECURITY NUMBER OF THE SUBSCRIBER. THIS HELPS US LOCATE YOUR POLICY.

## STEP 2:

ENTER YOUR DATE OF BIRTH. THIS TELLS US WHICH MEMBER OF THE HEALTH PLAN IS REGISTERING.

# ORDERING/DOWNLOADING IDENTIFICATION CARDS

Click to (View your Card)  
Download Front & Back

Click Here

FRONT

BACK

**Family List**

Health Dental

**MICHAEL TESTING**  
10/01/1958

**MARTHA TESTING**  
09/01/1960

**TERRI R TESTING**  
10/01/2002

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**Insurance Card**

Health: [View Your Card](#)

ZCZ065922516805

Dental: [View Your Card](#)

ZCZ065922516805

**Benefits and Claims** Printer-Friendly

Viewing information for **MICHAEL TESTING**:

Health Benefits

**Deductible**


|            | Maximum  | Applied | Remaining |
|------------|----------|---------|-----------|
| Individual | \$250.00 | \$0.00  | \$250.00  |
| Family     | \$500.00 | \$0.00  | \$500.00  |

**Out Of Pocket**

|            | Maximum    | Applied | Remaining  |
|------------|------------|---------|------------|
| Individual | \$750.00   | \$0.00  | \$750.00   |
| Family     | \$1,500.00 | \$0.00  | \$1,500.00 |

[View Benefits Detail](#)

**GET MY MATCH**



Get a personalized

**Insurance Card**

Health: [View Your Card](#)

ZCZ065922516805

Dental: [View Your Card](#)

ZCZ065922516805

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**Benefits**

Health

Prior Authorization

Claims Status

Eligibility and Benefits

**Health Insurance Card**

Other Health Insurance

Get My Match

Dental

Vision



Pharmacy

Financial Accounts

**Health Insurance Card** Get Adobe Reader Printer-Friendly


The Insurance Card shown here applies to the benefit period listed in the Member Information section.

[Request Card Through Mail](#)

**MICHAEL TESTING**  
Member ID  
**ZCZ065922516805**

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MyHealthToolkitFL.com 

[View Back of Card](#)
[Fullscreen](#)
[Email Card](#)

**Member Information**

Group: 036011101 - TEST GROUP DO NOT USE      Benefit Period: 04/01/2020 - 04/01/2021

**Insurance Card**

Health: [View Your Card](#)

ZCZ065922516805

Dental: [View Your Card](#)

ZCZ065922516805

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**Benefits**

Health

Prior Authorization

Claims Status

Eligibility and Benefits

**Health Insurance Card**

Other Health Insurance

Get My Match

Dental

Vision


Pharmacy

Financial Accounts

**Health Insurance Card** Get Adobe Reader Printer-Friendly

The Insurance Card shown here applies to the benefit period listed in the Member Information section.

[Request Card Through Mail](#)



MyHealthToolkitFL.com

Members Call Customer Service for claims filing information.

Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. MRI/MRA/PET/CT, spine surgery and pain management will require authorization to ensure benefit payment. "Buy and Bill" specialty drugs require precertification. Report emergency admissions within 24 hours.

Blue Cross and Blue Shield of Florida, Inc. provides administrative services only and does not assume any financial risk for claims.

**AX**

[View Front of Card](#)
[Fullscreen](#)
[Email Card](#)

**Member Information**

Group: 036011101 - TEST GROUP DO NOT USE      Benefit Period: 04/01/2020 - 04/01/2021

# REVIEWING CLAIMS AND EOBs

ENTER YOUR MEMBER NAME AND ID NUMBER

**South Carolina**

My Health Toolkit® Benefits Wellness Resources My Profile Search

Welcome, MICHAEL T TESTING Go to Message Center (0 unread) | Ask Customer Service | Log Out

Insurance Card  
Health: (View Your Card)  
ZCZ065922516805

**Click Here**

View Your Summary Explanation of Benefits (.pdf)

### Claims Status

HSA Bank Information

View claims and manage payments from one convenient location. Pay medical claims from your Health Savings Account (HSA), change payment options or view a claim's status. Please note that your available account balance may not reflect pending transactions.

In order to use the claims payment option, you must first activate your HSA Bank debit card. To activate, just follow the directions on your new HSA Bank debit card.

Please be advised there is a limit of 5 transactions per day when using your HSA Bank debit card. This limit includes payments made online and in person.

**hsabank**  
HSA Bank Account  
Account Number: XXXX8392  
Balance: \$0.00  
Please fund your account before you

Payment Options  
Current Option: **Automatic Payment** Change to Claim-by-Claim  
Available Options: Claim-by-Claim or Automatic Payment  
You can always reimburse yourself by [accessing@](#) your HSA account

**South Carolina**

My Health Toolkit® Benefits Wellness Resources My Profile Search

Welcome, MICHAEL T TESTING Go to Message Center (0 unread) | Ask Customer Service | Log Out

Insurance Card  
Health: (View Your Card)  
ZCZ065922516805  
Dental: (View Your Card)  
ZCZ065922516805

### Summary Explanation of Benefits

Member Information

Member's Name Member ID

Please note: Claims for all family members will display on the Summary Explanation of Benefits (EOB).

- The Beginning and End Statement Dates reflect the period when we processed these claims, not the dates when you received service.
- We will divide a large Summary EOB into 50-page sections and note them for your convenience.

Summary EOB List Showing 0 Results

You do not have any Summary Explanation of Benefits available to you at this time.

Back to Claims Summary List



# SEARCHING FOR A PROVIDER & COVERED PHARMACY

When searching for Providers or Facilities

Click Here

The screenshot shows the 'My Health Toolkit' website interface. The top navigation bar includes 'Benefits', 'Wellness', 'Resources', and 'My Profile'. The 'Resources' tab is highlighted. The main content area is divided into several sections: 'Family List' (listing Michael, Martha, and Terri R. Testing), 'Insurance Card' (with Health and Dental IDs), 'Quick Links' (Rally, Find a Doctor or Hospital, Teladoc), 'Benefits and Claims' (with sub-tabs for Health Benefits and Health Claims), and a 'GET MY MATCH' promotional banner. The 'Health Benefits' sub-tab is active, displaying a table of Deductible and Out of Pocket amounts for Individual and Family plans.

|                      | Maximum    | Applied | Remaining  |
|----------------------|------------|---------|------------|
| <b>Deductible</b>    |            |         |            |
| Individual           | \$250.00   | \$0.00  | \$250.00   |
| Family               | \$500.00   | \$0.00  | \$500.00   |
| <b>Out Of Pocket</b> |            |         |            |
| Individual           | \$750.00   | \$0.00  | \$750.00   |
| Family               | \$1,500.00 | \$0.00  | \$1,500.00 |

Visit the Resources Tab for more Options

A vertical menu titled 'Resources' with three items: 'Shopping for Care' (highlighted in blue), 'Find a Doctor or Hospital' (highlighted in yellow), and 'Tools' (highlighted in white). Below these is a 'Member Discounts' section.

A vertical menu titled 'Resources' with three items: 'Shopping for Care' (highlighted in white), 'Tools' (highlighted in blue), and 'COVID-19 and Your Health Coverage' (highlighted in white). Below these is a 'Member Discounts' section.

A vertical menu titled 'Resources' with three items: 'Shopping for Care' (highlighted in white), 'Tools' (highlighted in white), and 'Member Discounts' (highlighted in blue). Below this is a 'Blue365® Discounts' section.

**Find Care**

**Doctor & Hospital Finder**

Looking for a doctor, hospital, dentist or other health care professional? Whether you are in South Carolina or traveling out of state and need access to BlueCard®, this is our main directory. [Find a Doctor or Hospital](#) .

**Find a Dentist**

Looking for a dental provider in your area? Search our [Dental Directory](#) .

**Healthy Vision**

Find a Healthy Vision professional near you by using the [EyeMed Provider Locator](#) . EyeMed is an independent company that offers a vision provider network on behalf of BlueCross