# **HealthAdvocate**



Your Health Advocate services give you access to Personal Health Advocates who can support you in handling a wide range of healthcare-related and insurance issues to save you time, money and worry.



#### Find doctors and arrange second opinions

We can help locate in-network doctors and specialists, as well as coordinate the transfer of medical records and all aspects related to your care.



### **Clarify health conditions**

We answer questions about diagnoses, test results, treatment options, medications, and more to help you make informed decisions.



### Explain costs for services you may need

This includes the deductibles you have to meet, as well as the copays/coinsurance for doctor and medical appointments.



## Help when you need it most

Quickly reach us by phone, email, live chat online or through our mobile app.





Email: answers@HealthAdvocate.com Web: HealthAdvocate.com/members We'll work on your behalf to get to the heart of your issue, no matter how complex.

Resolve claims and billing issues

We'll research the claim or bill, and work on your

behalf to sort out the issue with your insurance

company and healthcare provider.

Help you understand your insurance

We will answer questions about your

coverage, including medical, prescription,

dental and vision.

Support for the whole family

We can help you, your spouse,

dependent children, parents and

parents-in-law.