

# COVID-19 vaccine appointment scheduling

March 2, 2021

## Who is eligible for South Carolina's vaccine?

### People in 1a as defined by South Carolina

*People age 65 and older regardless of health status or preexisting conditions*

*Healthcare workers defined in 1a:*

- Front-line physicians, nurses and other team members
- All hospital staff and independent physician practices
- Community first responders such as EMTs and firefighters
- Staff at Federally Qualified Health Centers and free medical clinics
- School nurses
- Dentists and oral surgeons
- Funeral home personnel

### People in 1b as defined by South Carolina (as of March 8, 2021)

*People age 55 and older regardless of health status or preexisting conditions*

*People with increased risk for severe COVID-19 disease:*

- People ages 16–54 with one or more high-risk medical conditions
- People with a developmental or other severe high-risk disability

*Frontline workers with increased occupational risk including, but not limited to:*

- School staff and day care workers
- Manufacturing workers
- Grocery store workers
- Law enforcement officers
- Individuals in settings where people are living and working in close contact including group homes, homeless shelters, correctional facility staff, etc.
- All workers in healthcare and community health settings who have routine, direct patient contact and were not vaccinated in Phase 1a

For the full list of those who are eligible, visit [scdhec.gov/covid19/covid-19-vaccine](https://scdhec.gov/covid19/covid-19-vaccine).

## I'm not in the current eligibility phase. When will I get my vaccine?

We are following our state public health agency guidelines as to who is eligible to get the vaccination and when. We appreciate your interest in getting vaccinated and ask for your patience. Do not register before you are eligible as we will not be able to give you the vaccine.

## How do I schedule an appointment if I am eligible?

Prisma Health vaccine appointments are scheduled through our patient portal, MyChart. To register for an account, go to [PrismaHealth.org/MyChart](https://PrismaHealth.org/MyChart). Or call toll-free **1-833-2PRISMA** (1-833-277-4762) for appointment registration assistance. It is highly recommended that each person has his or her own email. Please do not schedule more than one appointment per patient. You cannot give your appointment to someone else.

For the most current information on vaccine availability, visit [PrismaHealth.org/Vaccine](https://PrismaHealth.org/Vaccine) or call toll-free 1-833-2PRISMA (1-833-277-4762).

## Where and when do I get my second dose of the vaccine?

The second dose of the Pfizer vaccine should be given no sooner than 21 days after the first dose and as close to 21 days afterward as possible.

If you are due for your second dose and do not have an appointment, schedule one through MyChart or call toll-free 1-833-2PRISMA (1-833-277-4762).

If you have a second-dose appointment, come to your appointment as scheduled. If your appointment was canceled, try to reschedule in MyChart or call toll-free 1-833-2PRISMA (1-833-277-4762) for help rescheduling your appointment. We are allowing limited second-dose walk-ins as vaccine supply is available.

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It is a priority for us to ensure our community members are able to receive both doses under the timeframe guidelines recommended by the CDC.

Prisma Health vaccine sites only use the Pfizer vaccine at this time. If you received the Moderna vaccine as your first dose, you **MUST** go to a Moderna site for your second dose.

### **Who can help me if I don't have a computer or need scheduling assistance?**

Ask a friend or family member with a smartphone or computer to help you create an email and register for an appointment.

Those without computers should call toll-free 1-833-2PRISMA (1-833-277-4762) for assistance making an appointment.

Other community resources to assist with creating an email and registering for an appointment are being developed. We will follow up with more information on our website, [PrismaHealth.org/Vaccine](https://PrismaHealth.org/Vaccine).

Please do not call individual physician practices or hospitals about appointments or vaccines.

### **Where can I get vaccinated?**

Prisma Health has six community vaccination sites in South Carolina:

#### **Midlands**

**Baptist Hospital** (Breast Health Center building),  
1501 Sumter St., Columbia, 29202

**Gamecock Park**, 22 National Guard Rd.,  
Columbia, 29201 – Drive-thru  
Near UofSC Williams Brice Stadium

**Tuomey Hospital**, 19 W. Calhoun St., Sumter, 29150

#### **Upstate**

**1 Kmart Plaza**, Greenville, 29605  
Near Greenville Memorial Hospital

**Oconee Memorial Hospital**, 298 Memorial Dr.,  
Seneca, 29672

**The Ridge**, 301 Exchange Rd., Laurens, 29360

For the most current information on our vaccine sites and operating hours, visit [PrismaHealth.org/Vaccine](https://PrismaHealth.org/Vaccine).

For a full list of vaccine sites in South Carolina, visit [scdhec.gov/vaxlocator](https://scdhec.gov/vaxlocator).

### **Is there someone I can call to help schedule an appointment?**

Call toll-free **1-833-2PRISMA** (1-833-277-4762). Please be aware that we are experiencing high call volumes and appreciate your patience.