

# **Furman University**

## **Open Enrollment FAQs**

Open Enrollment will take place in Workday from 11/1 – 11/14

**Q: Will we have Biometric Screenings this Fall?**

A: Due to the COVID-19 pandemic, the annual onsite biometric screening events have been postponed and will be hosted in January of 2021. Additional information to include dates and locations will be communicated in the near future.

**Q: If I normally have my biometric screening completed offsite with my physician, what do I need to do?**

A: Individuals who have their biometric screening completed offsite with their physician may continue to do so. The offsite biometric screening form is located on the HR website.

**Q: What items are needed to receive the medical premium discount?**

A: The following items are needed to obtain the medical premium discount:

- 1) Health Risk Assessment (HRA)
- 2) Biometric Screening
- 3) Health Coach Provider (HCP) visit- only if stratified in a category 4 or 5 based on 2019 screening results.

**Q: What is the new deadline to have wellness items above completed to obtain the wellness discount?**

A: The deadline to submit all completed paperwork and the health screening components (health assessment via MyChart, biometric and hcp visit(if required)) will be January 31st, 2021. This date has been extended due to the COVID-19 pandemic for the 2021 medical premium discount. All faculty and staff enrolled in the medical plan for 2021 will automatically receive the medical premium discount for the month of January 2021 to allow time to confirm the receipt of wellness items with Prisma Health.

**Q: Who needs to complete the wellness items referenced in the question above in order to receive the medical premium discount?**

A: Only the covered faculty member, staff member and covered spouses/ domestic partners are required to complete the wellness items in order to receive the medical premium discount.

**Q: Is a mammogram included yearly for all medical plans?**

A: Yes. Mammograms are covered at 100% as a preventive benefit once a year for all plans.

**Q: My spouse has BCBS and as a Furman employee, I now have the BCBS medical plan. Can we still keep our plans separated even though it's the same provider?**

A: Yes, although the carrier is with BCBS of SC for both Furman and your spouse's employer, the plan may look differently so you are able to retain coverage as is with separate employers.

**Q: In regards to the dental plan, 2 cleanings are covered on annual basis. Are these cleanings allowed at any point during the year, or do they have to be scheduled six months apart?**

A: The 2 cleanings are allowed at any point during the year.

**Q: Will the dental and vision plans have identification cards?**

A: Metlife does not provide identification cards for either the dental or vision plans. Covered members will need to mention coverage through Metlife to their dental and/or vision provider and they can confirm eligibility with Metlife.

**Q: Does the dental plan cover implants and what is the benefit?**

A: Both the standard and premium plans cover implants at 50% once the deductible has been met.

**Q: What is the contact number for the BCBS telemedicine benefit?**

A: Individuals enrolled on the BCBS medical plan can access the BCBS telemedicine benefit by visiting [www.BlueCareOnDemandSC.com](http://www.BlueCareOnDemandSC.com) or by calling 888-982-7956.